

Newsletter

3rd Quarter, September 30, 2019



Local Service. Global Reach.™

International Credit Union Day.

On Thursday, October 17th we have the opportunity to celebrate ICU Day with credit unions nationwide. This year's theme is "Local Service, Global Reach".



Phase One. You may have heard that CFCU is remodeling the Cheney Office. The project will be completed in two phases. Phase one, which is currently in place will be the remodel of our lower level. This phase is expected to take 8-9 weeks. There should be little disturbance to staff and members aside from noise and dust in the air. Phase Two. Will be the remodel of our upper level. We will start as soon as phase one is complete. For the safety of our members and staff we will need to close the lobby for approximately 4 weeks during phase two. The drive-up will remain open regular hours during this time. Loan officers and safe deposit boxes will be made available by appointment. We will, of course continue to answer our phones and the 24-hour ATM will remain accessible. Our Westbow Branch is full service and will be open regular business hours.

Has Your Driver's License Number Changed?

If you have renewed your Washington State Driver's License recently your number was likely updated to the new standard format. We need to update our systems with the new number. This is especially important if you use

Shared Branching. If your license doesn't match what is in our files, you won't be able to complete your transaction! Contact us today!



Holiday Closures: Monday 10/14 - Columbus Day, Monday 11/11 - Veterans Day, Thursday 11/28 - Thanksgiving Day, Wednesday 12/25 - Christmas Day, Wednesday 1/1/20 New Year's Day.

Closing at 3:00 p.m.: Friday 11/29 Day after Thanksgiving, Tuesday 12/24 Christmas Eve, Tuesday 12/31 New Year's Eve.

Holiday Skip A Pay. Take a load off this holiday season with our annual holiday skip a pay program. This promotion applies to **December Auto and/or RV payments only.** There is a \$15 application fee. Proceeds go towards the Children's Miracle Network. To apply stop by either location or click on the Holiday Skip a Pay banner at cheneyfcu.com.







During Cheney Construction.

Utilize the CFCU Mobile App! The mobile app can be found in the Apple App Store and the Google Play Store. The app will appear with a red background and black logo. Transfer money, freeze and unfreeze cards, view cleared checks all through our mobile app.

Another great resource is our full-service Westbow Branch located off of I-90 Exit 272 (the Medical Lake/Petro Exit). The branch lobby will be open M-F 9am to 5pm and the drive up will be open 8am to 6pm. Our Westbow branch has a 24-hr walk up ATM and Drive-Up ATM.







HQ in Downtown Cheney:

520 1st Street Cheney, WA 99004 Ph: 509.235.6533 Fax: 509.235.6544 Mailing: PO Box 160 Cheney, WA 99004

Westbow Branch:

10505 W. Westbow Rd. Spokane, WA 99224 Ph: 509.598.7151 Fax: 509.838.9050 Mailing: PO Box 160 Cheney, WA 99004



What's New with CFCU?

At the end of July we launched our brand new website. We are excited to offer our members a fresh look with more convenient pages and options.

cheneyfcu.com